



**TIDY BUG DUMPSTERS LLC**  
IMPERIAL, MO 63052  
636-278-TIDY(8439)  
www.TIDYBUG.NET



### CUSTOMER SERVICE AGREEMENT

Although Dave Haley d/b/a Tidy Bug Dumpsters, LLC always uses extreme care when delivering and picking up containers, we are not responsible for damage to weak or broken walkways, driveways, etc. We will drive over grass if directed. However, Dave Haley d/b/a Tidy Bug Dumpsters, LLC is not responsible for ruts or damage to septic tanks, wells, sprinklers and grassy areas.

Customer Name \_\_\_\_\_

Delivery Date \_\_\_\_\_ PU Date \_\_\_\_\_

Delivery Address \_\_\_\_\_

7 Day Rental Rate \_\_\_\_\_ \$10/day over seven \_\_\_\_\_

City \_\_\_\_\_ Zip \_\_\_\_\_

Weight allowance 3 Ton included -over 3T = \$80 per ton

Phone Number \_\_\_\_\_

Appliance Charge \$30 each Washer, Dryer, Dish Washer

Email: \_\_\_\_\_

Box Number \_\_\_\_\_

### Payment due on Delivery

This agreement legally binds the business/individual identified as "Customer Name" and Tidy Bug Dumpster LLC, the "Company" subject to the conditions listed below and in accordance with the laws of the state of Missouri in effect at the time of acceptance.

NOTICE: Failure to pay those persons supplying material or services to complete this contract can result in the filing of a Mechanic's Lien on the property which is the subject of this contract pursuant to chapter 429 RSMO.

### WARNING

In the event that material/waste items are not properly placed/distributed evenly in the dumpster and cause it to be unsafe to pickup or transport, materials will need to be offloaded or reloaded into another dumpster. Additional charges will be incurred at the rate of \$75.00 per man hour if Tidy Bug Dumpsters does the work for you. A \$75 trip charge is incurred when a dumpster cannot be removed.

### DAMAGE WAIVER:

The customer agrees to defend, indemnify and save the company harmless from any and all liability which the company may be responsible, including its agents, representatives, and employees, from and against any and all suits, actions, legal and administrative proceedings, claims, demands, damages, losses, penalties, fines, costs, and expenses for whatsoever kind or character which are or may be asserted against Dave Haley d/b/a Tidy Bug Dumpsters, LLC relating in any manner, whether proximate or not, to the delivery and pick up of a roll-off box to the above referenced address. Further the undersigned homeowner hereby releases Dave Haley d/b/a Tidy Bug Dumpsters, LLC, its employees, agents, successors and assigns and all persons acting with the permission or upon the authority of them, from any liability related to the delivery and pick up of a roll-off box to the above referenced address.

\_\_\_\_\_  
Customer Name

\_\_\_\_\_  
Date

\_\_\_\_\_  
Name if Agent/Contractor for Customer

\_\_\_\_\_  
Driver License#

See reverse side for Helpful Hints

### Helpful Hints

Open the back door for walk-in loading, be sure to close and latch before filling container completely.

Stacking items neatly will use less space and provide more room.

Only load the container to the top of the sidewalls.

Questions about specific item disposal can be answered by calling the office at 636-278-8439.

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### ACCEPTABLE ITEMS

Most Household items including: Furniture, Unwanted clothing, toys. Remodeling debris including lumber, drywall, carpeting, tiles, sinks, showers, etc. Just about anything not listed on the banned item list.

Yard Waste Disposal: Branches, shrubs, leaves and grass clippings are not allowed in the landfills and cannot be mixed with trash loads. A separate dumpster must be used if yard waste disposal is needed.

**\*Appliances** – There is an additional charge per unit for this service. \$30 for Washers, Dryers, Kitchen stoves, BBQ grills.

### BANNED ITEMS

Some items cannot go to the landfill: YARD WASTE, PAINTS, STAINS, TIRES, ANYTHING WITH FREON, REFRIGERATORS, AIR CONDITIONERS, TELEVISIONS, CAR BATTERIES, LIQUIDS AND HAZARDOUS WASTE.

Paint and Tire Disposal: For information on disposal options for paint and other hazardous waste - You can call the following numbers: St Charles County 636-949-7415; St Louis County 314-615-8958; St Louis City 314-353-8877; Jefferson County 636-797-5043. Tires maybe returned to businesses that sell tires, there will be a fee.

### SAFETY FIRST

Please remember not to overload the container. The driver must tarp the container before leaving your property.

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THANK YOU FOR YOUR BUSINESS